



Dear Greg's Heating & Air Customers,

It has been our pleasure to take care of your HVAC needs during our time of ownership starting in 2018. From service & repairs to full system installations, we wouldn't be where we are today without you. We appreciate being able to serve you.

After much consideration, we have made the difficult decision to close Greg's Heating & Air Conditioning. To ensure you continue receiving the exceptional service you deserve as well as keeping with the traditional way Greg's has done business, we are partnering with Day Heating & Cooling, a local company that we believe is an excellent fit for our valued customers.

Day Heating & Cooling has served the Willamette Valley for nearly 90 years and shares our commitment to quality. They are a Bryant Factory Authorized Dealer with union-trained technicians. As we have gotten to know their team, it became evident that the two companies share similar values. Currently Day Heating & Cooling has locations in Salem as well as Northeast Corvallis with some of their employees living in Albany.

What does it look like moving forward? Over the next month, we will transition our phone number & our customer database to Day Heating & Cooling. Beginning on Friday, October 11th, if you call or text us, their team will be ready to assist you. For the next year, we will work together to complete repairs & installations already in the works as well as handle any warranty claims, etc. that may come up. Our goal is for this transition to go as smoothly as possible while still providing the high-quality service that you have grown to expect from us.

We understand there may be questions, and we will do our best to answer those in a timely fashion. We will miss taking care of your HVAC needs but are confident that you are in good hands with the team at Day Heating & Cooling.

Thank you for all your support,

Greg's Heating & Air Conditioning, Inc.